



## COVID-19 SAFETY FAQ'S

Dear Parent/Carers,

As we approach the return to our popular **Fun Weeks** this summer, we completely understand that children, parents and carers may be anxious about attending a school holiday provision due to the Covid-19 pandemic. At **PlaySport**, the Health and Safety of the children, parents and staff is our number 1 priority and we can assure you, we are following all government guidance and have a strict risk assessment put in place to ensure the setting is as safe as possible for all of the children in our care.

We have put together a list of FAQs to provide as much information as possible to parents and carers, if you have a question which isn't listed below, please do not hesitate to contact us.

### How many children will my child be in contact with?

During the summer, we will be following a very strict policy of having children in bubble groups of no more than 15 children.

Throughout the day, each bubble group will have their own playing area and will not come into contact with individuals from another bubble.

### How will you be allocating the bubbles?

We will allocate bubbles with children within the same age range, their siblings (if aged close together) and their friends. We want your child to be in the same group as their family and friend(s) if that makes them feel more comfortable, so providing they are in the same age range, we will do our best to ensure they are together.

The age ranges will depend on the number of children attending but for example, with 45 children attending, Bubble 1 will be 5 – 6 year olds, Bubble 2 will be 7-9 year olds and Bubble 3 will be 10 – 12 year olds.

### Will my child be mixing with other bubbles during lunchtime?

No, each bubble will have an allocated area for lunch, this area will be allocated weather depending. An outdoor area will be used for lunch and/or their indoor classroom base.

### What will be the staff:child ratio and will the staff go into other bubble groups?

Each bubble group will be supervised by a lead coach who will be responsible for one bubble group and will not mix with other bubbles on site. Staff will stick with their bubble at all times and will only enter another bubble in an extreme

emergency situation. Staff will communicate via school telephone lines and/or 'walky talkies' when necessary.

Each site will be managed by a supervisor who will be the only member of staff allowed in each bubble group to ensure all safety measures are met.

### **What is your registration procedure?**

Upon arrival, our team will greet parents and children at the registration area where our team will sign your child in. Once your child has been signed in, we will allocate your child to their bubble group. Following registration, a one-way system will be clearly visible for parents to leave the premises.

### **Can I pay by cash?**

Unfortunately, cash payments will not be accepted to protect the safety of our staff. Payment can be made via BACS or credit/debit card at the time of booking via our online booking system.

### **Can I turn up on the day without booking on?**

All bookings must be online before 7.30am on the day of attendance, this allows our team to organise the bubble groups ready for an 8.00am start. Any children who arrive at the venue without booking in online will not be allowed to join a bubble group.

### **What is your procedure when I drop off and collect my child?**

When you arrive at the venue, we will have a queuing system visible to ensure parents and children stay 2m apart. We will try our best to speed up the queuing process to limit the time spent at the premises.

### **What is your procedure when I collect my child?**

Each bubble will be allocated a classroom within the school which will be their base for the day. At the end of the day, collection will be from the main playground clearly signposted upon arrival, each bubble will then be collected from their classroom door from 4.30pm.

### **What happens if a child is showing symptoms?**

We do ask that if any child shows symptoms before attending our Fun Week, they stay at home to avoid the risk of infecting others.

However, if a child is showing symptoms, they will be taken to an 'Isolation Room' before being collected as soon as possible. During this time, their designated toilet will be the disabled toilet on site and both the isolation room and disabled toilet will be cleaned as soon as the child has left the premises.

### **How often will the site be cleaned?**

The site will be continuously cleaned by **PlaySport** throughout the day. This includes all equipment, tables, handles and anything the children touch throughout the day. Our team will only provide and use equipment that can be cleaned for the next use.

The site will be fully cleaned at the end of every day.

### Will the equipment be cleaned regularly?

Absolutely, all equipment used will be cleaned before and after each activity.

### Will activities be 'socially distanced'?

Definitely, the **PlaySport** team will ensure every activity delivered follows all government guidelines. But don't worry, our highly experienced and qualified coaching team will ensure every activity continues to be fun so the children will not be disappointed!

### Will children be reminded regularly on washing their hands and their individual hygiene?

Yes, children will all be made to wash their hands upon arrival to our site, before and after each activity, at lunchtime, and at the end of their day.

Our team will have hand sanitizer stations located around the site which will be accessible to children at all times during activities.

### Do you have PPE equipment?

Yes, all staff/parents will have access to PPE equipment when necessary.

We hope by reading this you are confident in the safety of our **Fun Weeks** in these unfamiliar times. However, if you are still unsure of sending your child into our care due to Covid-19 and would like further reassurance, please do not hesitate to contact the team on **01344 508008** or [info@play-sport.co.uk](mailto:info@play-sport.co.uk).

We look forward to welcoming your wonderful children to our **Fun Weeks** this summer and thank you in advance for your trust in us!

Kind regards,

The **PlaySport** team

